

March, 2024

aahamphila.org

# PHILADELPHIA AAHAM CHAPTER **REVE-NEWS**



**AAHAM**  
American Association of Healthcare  
Administrative Management  
*The Premier Organization for  
Revenue Cycle Professionals*  
Philadelphia Chapter

**FOLLOW US**





# President's Letter

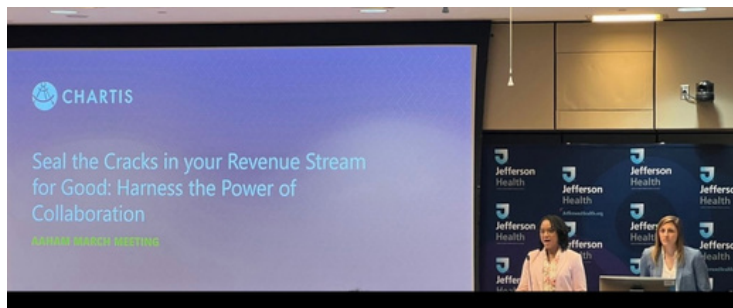
We had a great March meeting at Jefferson Abington Hospital. Big shout out to Tisha Peterkin, Cheryl Dougherty and the Logistics Committee for making it an excellent event. All of the topics were quite timely – Medicaid Unwinding, A.I. and Revenue Integrity followed by our networking event.

Tisha Peterkin and Mary Wallace (our AAHAM Philadelphia 1st and 2nd Vice Presidents, respectively), provided very timely updates from the National Office. The most significant update is this year's Annual Legislative Day. Given that this is an election year and things are very "busy" down in Washington D.C., the National Office decided to add a local component to our event. While the details are noted elsewhere in this publication, we are bringing our message locally to our Members of Congress. On June 17th and 18th, we will have virtual meetings with the same content we typically have in person. There will be Legislative and other industry speakers and we will review our AAHAM position papers in preparation for your congressional visits. This will be followed by meetings with your local congressional members at their local office (not in D.C.) on June 20th. As you can imagine, this will take a lot of planning and collaboration on all of our parts, so it is key to register for this event as soon as possible.

Prior to Legislative Day, our Joint Meeting with the Keystone, NJ, Philadelphia and Three Rivers Chapters is scheduled for May 15th-16th in Bethlehem, PA. The Golf Outing will be on May 15th at the Homestead followed by a networking reception our meeting all day on May 16th. Our Logistics Committee is working on the dates and places for our last two meetings for the year, which will be in August and November/December. As of this writing, our August meeting will most likely be on August 15th at Live Casino. Be sure to save that date!



# March Meeting Photos





MAY  
**16**

**TH**  
2024  
Education Meeting  
Wind Creek Bethlehem

PA/NJ AAHAM

# ANNUAL INSTITUTE

## HOW TO FIND YOUR PURPOSE IN THE WORKPLACE

Katherine Ketter, AVP Customer Experience, Jefferson Health Plans

## CONTRACTING/PAYER STRATEGY

Roy Schwartz, VP Payer Strategy, Penn Medicine

## NATIONAL LEGISLATIVE UPDATE

Paul Miller, PPC LCP

## AAHAM NATIONAL UPDATE

Lisa Laudeman, CRCE, National AAHAM President

## REVENUE CYCLE LEADERSHIP ROUND TABLE

---

[keystoneaaham.org](http://keystoneaaham.org)

KEYSTONE, PHILADELPHIA, THREE  
RIVERS, AND NEW JERSEY AAHAM



# GOLF OUTING

**2024**



**Olde Homestead Golf Club**

AT  
**9AM**

**May 15, 2024**  
**WEDNESDAY**

SINGLE  
**\$125**

FOURSOME  
**\$475**

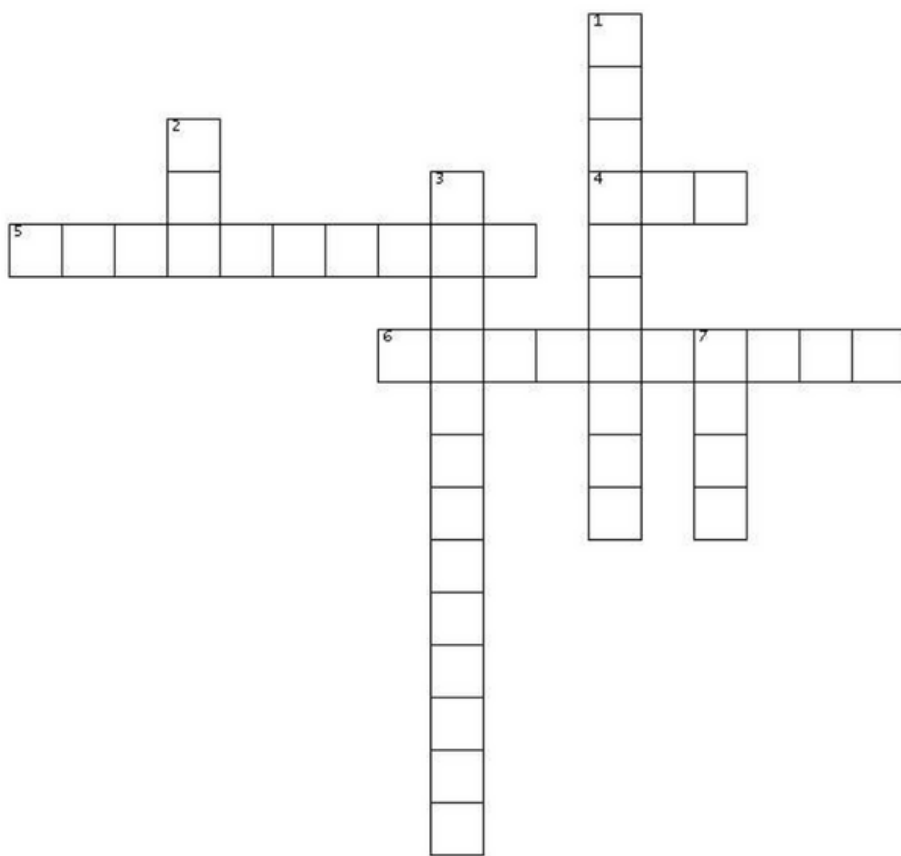
INCLUDES GREEN FEES, CART, LUNCH, AND BEVERAGES

9 HOLE PAR 3 - \$50





# Crossword Puzzle



Answers on page 10

## ACROSS

- 11 character identifier made up of only numbers and uppercases letters for Medicare.
- Refers to the portion of your bill that your hospital or doctor has agreed not to charge.
- A specified amount of money that the insured must pay before an insurance company will pay a claim.

## DOWN

- This type of insurance refers to health insurance that covers individuals. Most people obtain this type of insurance as a benefit of employment.
- Stands for Relative Value Units.
- Sometimes called fee-for-service, the Provider send the bill to the insurance company, which pays part of it.
- Medicare payment for hospital inpatient operating and capital related costs.



# Membership

Dear Philadelphia Members and Friends,

2024 is off to a great start and, if you haven't done so already, it's time to renew your Philadelphia AAHAM local or national membership! If you are not a current member, please consider joining today!

Here are a few of the numerous benefits you receive as an AAHAM Member:

- National AAHAM membership provides you with an Advocacy voice at the National level through Legislative Day, our Annual National Institute, and the Premier Revenue Cycle Professional Certifications.
- Discounted registration fees for all education meetings and events.
- Discounted registration fees for our PA/NJ Annual Institute.
- Access to the latest legislative information on national and local regulations.
- Opportunities for peer networking with providers and corporate partners.

For National membership, please visit [www.aaham.org](http://www.aaham.org) and designate Philadelphia as your local chapter (Chapter 29), or for local-only membership, print [this membership form](#) and return it with a check for \$35 payable to Philadelphia AAHAM. Full-time Student Membership is free. Send your completed application and check to our Treasurer:

Kim Roberts, Philadelphia AAHAM Treasurer  
VP, Revenue Cycle Operations Jefferson Health  
PO Box 315 Hilltown, PA 18927-0315

Hope to see everyone on Thursday, March 14th at Abington Hospital for our next education meeting and throughout 2024!

Sincerely,

Philadelphia AAHAM Board of Directors



# Certifications

## ALREADY CERTIFIED?

Make sure to keep track of your CEU's

[Click here](#) to access the CEU database and to check the status of your AAHAM Certification

## CERTIFICATION DATES

April 15-19, 2024  
May 20-24, 2024  
June 17-21, 2024

\*Registration Deadline:  
Applications must be received by the AAHAM National Office at least 30 days prior to the exam date

## INTERESTED IN AAHAM CERTIFICATIONS?

Click on the links or scan QR code below to learn more about the different levels of AAHAM Certification:

[Certified Revenue Cycle Executive](#)  
[Certified Revenue Cycle Professional](#)  
[Certified Revenue Integrity Professional](#)  
[Certified Revenue Cycle Specialist](#)  
[Certified Compliance Technician](#)



## CEUS:

AAHAM now offers certified members the option to self-report CEUs via member's professional journal found in the member profile. Self-reporting is the fastest way to upload your earned CEUs

Struggling with CEU uploads? We've got your back! Watch our video below to discover a hassle-free way to submit your Continuing Education Units on the AAHAM website.

<https://ow.ly/K56G50Q3uW4>



If you have any difficulties, questions, or concerns, please contact [cpoole@aaham.org](mailto:cpoole@aaham.org).

All CEUs must be reported to the national office 2 years after earned date. Example: Those certified in November 2023 will have a reporting period of 11/30/2023 - 11/30/2025





# Upcoming Webinars



**Earn your CEUs  
with AAHAM  
Webinars**

**Navigating Difficult Dynamics:  
An Exclusive Session on Mastering  
Interactions in the Workplace**  
📅 March 27, 2024 ⌚ 1:30 PM EST

**Outsmart Denials: 5 Strategies For a  
Proactive Action Plan**  
📅 April 3, 2024 ⌚ 1:30 PM EST

**Revenue Cycle Management/Denial  
Management**  
📅 April 17, 2024 ⌚ 1:30 PM EST

Join us for AAHAM's March and April Webinars! The next one will take place Wednesday, March 27, and will offer an exclusive discussion on mastering interactions in the workplace. In April, we have two webinars on the calendar so far. On April 3 attendees will analyze the latest denials research and improvement strategies and then April 17 we'll explore revenue cycle management and denial management. Learn more and register now for these exciting discussions!



# 2024 Legislative Day

AAHAM 2024 Legislative Day

## BRING WASHINGTON HOME

Connect Locally, Influence Nationally  
Visiting Federal Congressional Leaders In Your Home State

June 17-18 & 20, 2024

Are you ready to make your voice heard where it matters most? Join us for an empowering and impactful experience at our AAHAM 2024 Legislative Day event June 17, 18, and 20, 2024!

The annual AAHAM Legislative Day is a cornerstone of our advocacy efforts, offering a diverse array of opportunities to engage in informative sessions, connect with influential speakers, and participate in meetings with federal congressional leaders during an in-person meeting in each state.

### **SECURE YOUR SPOT FOR 2024 LEGISLATIVE DAY**

- 1.COMMERCIAL**
- 2.RVU**
- 3.INDEMNITY PLAN**
- 4.MEDICARE BENEFICIARY IDENTIFIER**
- 5.ADJUSTMENT**
- 6.DEDUCTIBLE**
- 7.IPPS**



# Payers, providers continue to tussle over Change Healthcare cyberattack response

Providers are still feeling the pain brought on by the cyberattack on Change Healthcare, and they're continuing to push insurers and the feds to beef up their responses. For example, they're seeking relief around prior authorization and utilization management to keep claims payments moving amid delays, and the Department of Health and Human Services (HHS) has backed this step, urging payers to streamline these processes.

[READ MORE](#)



# 2024 Corporate Partner Outreach

Our 2024 Corporate Partners program is underway. If you have not done so, it is not too late to become a Corporate Partner. [CLICK HERE](#) for all the details.

Please contact [Donna Schroeder](#) or [Anita Colon](#)

**A big Thank You and Welcome to our newest Corporate Partners!**

**GOLD**

**GOLD**



[R1RCM.COM](http://R1RCM.COM)



[KEYBRIDGEMED.COM](http://KEYBRIDGEMED.COM)

**BRONZE**

**BRONZE**

**BRONZE**



[REVCOSOLUTIONS.COM](http://REVCOSOLUTIONS.COM)



[FINTHRIVE.COM](http://FINTHRIVE.COM)



[PNC.COM](http://PNC.COM)

**And an especially big Thank You to our returning Corporate Partners!**



[ACCELCLAIMS.COM](http://ACCELCLAIMS.COM)



[ANNUNITYHEALTH.COM](http://ANNUNITYHEALTH.COM)



[COMMERCIALACCEPTANCE.NET](http://COMMERCIALACCEPTANCE.NET)



[FRNJ.COM](http://FRNJ.COM)



[HOLLISCOBB.COM](http://HOLLISCOBB.COM)



[HRSI.NET](http://HRSI.NET)



[HCPATHS.COM](http://HCPATHS.COM)



[PENNREDIT.COM](http://PENNREDIT.COM)



[ACCESSRRS.COM](http://ACCESSRRS.COM)



[SUNSTONECONSULTING.COM](http://SUNSTONECONSULTING.COM)



[TABASROSEN.COM](http://TABASROSEN.COM)

