



East Coast CORE

Confirmed Speakers/Topics

Our Inaugural Meeting will include speakers and panelist from following universities:

University of Pennsylvania, Duke, Yale, Weill Cornell Medicine, Northwestern, Ohio State, and Lancaster General Health System, others to be determined.

The Topics will include a Keynote Speaker to start our meeting on Thursday and will close on Friday with a one hour session presented by EPIC regarding Current and Future functionality.

Topics and Panels:

- What Keeps Revenue Cycle Executives Up at Night?
- Lessons Learned from your Epic Implementation or Upgrade?
- Customer Relations Management
- Experiences in Centralizing Pre-Authorization/Pre-Certification Workflows
- Scoring Our Way to Revenue Cycle Success
- Self-Pay Collections Optimization
- Case Study of Customer Service Phone Calls – Root Cause Analysis and Opportunities for Improvement
- Coding & Charge Capture Productivity & Quality
- Implementing / Transitioning to the Single Billing Office module
- Integrating Provider Enrollment with Epic Functionality/Workflows
- Bank Reconciliation made easy via EPIC's Cash Management Application
- Case Study - Data Reporting
- Undistributed Credits - Professional Billing Credits - Moving from an audit management letter comment to EPIC top performer.